



ECS Registration Form

NDPL Subscriber Information

Mr. Mrs. Dr. M/s

Name, Address, City, Pincode, New K No., Telephone No., Mobile, E-mail

Bill Pay Option

I wish to pay my NDPL bills through.....(Please select any one option)

- (A) SMS/Phone/Internet Bill Pay
(B) Auto Debit
(C) Auto Debit (Payment through the credit card)

Subscriber Bank Account Details (If Opting for Option A Or B Above)

Note:-Please attach a cancelled cheque for the following account

A/C HOLDER'S NAME, JT.A/C HOLDER'S NAME, ACCOUNT NUMBER, BANK NAME, BRANCH NAME, A/C TYPE, 9 digit MICR code

Subscriber Credit Card Details (If Opting For Option C Above)

Note:-Please attach a self-attested photocopy of front & backside of your credit card

Select Card Type (VISA, MASTERCARD, DINERS), Name, Card issuer, Credit Card Number, Expiry Date

Service Acceptance

I/We hereby declare that I have read and accepted the terms & conditions mentioned on the rear side of the form.

SIGNATURE ( Bank Account Holder / Card Holder ), SIGNATURE ( Any Joint Account Holders of bank account ), Place, Date

Certification by Account Holder's Bank

We hereby certify that the above account is currently operational & the particulars furnished above are correct as per our records.

BANK'S STAMP, AUTHORISED SIGNATORY, Date

Signature Verification Request

The Branch Manager, Bank, Date

Dear Sir, Sub: Mandate verification for Account Number

This is to inform you that I/We have registered with the NDPL PaybyPhone service for payment of my/our electricity bills & charges .Such payments will be made from the above mentioned account & be roted to you directly or through the Reserve Bank of India's ECS mechanism.

Account/Card Holder's Sign, Jt.Account Holder's Sign, Date, Place

## Terms & Conditions

The ECS facility in the form of SMSpay, Phonepay, Internetpay Facility and Auto Debit (via a designated bank account or credit card) is made available to NDPL (North Delhi Power Ltd.), customers, subject to the following terms & conditions.

- Ø The applicant should be eligible to avail the Facility and should provide true, accurate, current & complete information as required by the Company and keep the same updated and current at all times.
- Ø The facility will be available, subject to and upon receipt of confirmation from the bank of the bank account/credit card details furnished by the applicant in the accompanying application.
- Ø The applicant may be required by the company (or its authorized representatives) to verify the information furnished/filled-up in the accompanying application form by way of a call (on mobile or any other number furnished in the application form).
- Ø In case the applicant has opted for SMSpay, Phonepay & Internetpay bill payment facility, the applicant shall be solely responsible to authorize payment by way of SMS, calling or internet in a manner that Company receives full payment/s on or before due date. In the event of late payment, the consequences (including levy of LPSC) as prescribed in Customer Application Form furnished by the applicant to Company (or its authorized representative/agent) for availing of power and other services shall follow. The applicant shall be liable to ensure that there are sufficient clear funds in the designated bank account for effecting the transaction. In case of the rejection of the transaction by applicant's bank or the closing/shifting of the account, bill amount shall be liable to be paid through normal payment modes together with interests and other late payment levies as applicable.
- Ø In case the applicant has opted for the Auto Debit Facility, the applicant shall separately authorize the designated bank or the credit card issuer (as the case may be) to debit the applicant's bank account or credit card account (or of any replacement / renewal card that may be issued on the card account in lieu thereof), on a recurring basis with the such amount as specified by Company from time to time being towards payment of all charges due for the services rendered under the Customer Application Form. The standing instruction issued by the applicant to the bank or credit card issuer (as the case may be) will be effective only for the full amount billed by Company from time to time and will apply (as the case may be) only if the applicant's bank account has adequate balance or the applicant's Card is valid and in good standing with an adequate credit limit balance. Applicant's bank account or credit card (as the case may be) will be debited on or before the bill due date.
- Ø In the case of auto debit facility availed by the applicant authorizing payment via credit card the applicant shall be liable to duly pay the full amount billed by the credit card issuer towards payment made to Company pursuant to the said facility notwithstanding that the record of charges/payment transaction will neither bear the applicant's signature nor the imprint of the applicant's card.
- Ø The Auto Debit standing instruction issued by the applicant on credit card will unless otherwise communicated to the credit card issuer in writing by the applicant be binding for the validity period and subsequent renewal period of the card. Similarly the Auto Debit standing instruction issued by the applicant with respect to the designated bank account shall lapse upon closure of the designated bank account or upon the bank refusing to honor the standing instruction for any reasons or upon any moratorium being placed on the activities of the designated bank account.
- Ø If one or more successive payments/instructions are not received/honoured before due date of the relevant bill, Company reserves the right to withdraw the Services being provided pursuant to the Customer Application Form and the company reserves the right to withdraw the Facility without either of them being liable to provide any notice to the applicant and to initiate any other action/proceeding as may be deemed appropriate by the Company. In the event the applicant's payment instruction is dishonoured by the designated bank for any reason whatsoever, penalty charge of Rs. 200 (or such other amount as specified by Company from time to time) may be levied per instance of dishonour.
- Ø The company reserves the right to reject/withdraw the Facility at any time without assigning any reason and without being liable to provide advance notice. In addition the Facility shall be withdrawn upon termination of the relationship between the Company and third party vendor(s) providing equipment/connectivity/integration/ services which are necessary for continued provision the Facility.
- Ø Company disclaims all warranties of any kind, whether express or implied including without limitation any representation or warranty, regarding the use or the results of the Facility in terms of its correctness, accuracy, reliability, usefulness, completeness, continuity, uninterrupted access, timeliness or otherwise.
- Ø Company shall not be responsible and liable for any damages/compensation for an loss, damage etc incurred by the applicant on account of use, non availability or deficiency in the provisioning of the Facility. The applicant shall bear the entire responsibility for and risk associated with use of the Facility.
- Ø Company shall not be liable for any direct, indirect, punitive, incidental, special or consequential damages whatsoever, including but not limited to the damages or losses resulting from:
  - 1) The use or performance or inability to use or non-performance of the Facility.
  - 2) The provision of failure to provide the Facility.
  - 3) The unauthorized access to or alteration of the transmissions or data such transactions that are carried out on your instructions in good faith.
  - 4) Any loss or damage incurred or suffered by the applicant due to any defect, error, failure or interruption in the provision of the Facility or any other matter related to the Facility.
- Ø The Company reserves the right to modify (with prospective or retrospective effect) these terms and conditions from time to time without being liable to provide any reason or notice therefore.
- Ø In the event the applicant dissatisfied with the Facility being made available in any respect or with any of the Terms of Service or alterations thereto, the applicant's sole and exclusive remedy is to discontinue the use of the Facility.
- Ø The Facility shall not be used for any purpose that is unlawful or prohibited under law or the Company. The foregoing terms and conditions shall form an integral part of the Customer Application Form.
- Ø The customer shall be responsible to pay/bear any taxes, duties or levies imposed on this form.